

Board of Directors Updates as of 1/12/2024
Resource Development Quality Assurance: Cultural Specialist

<p>Vendor Updates</p>	<p>Compass recently completed vendorization to provide Coordinated Family Support to clients (18 years and older) of FNRC including Spanish speaking clients who choose to live with their family.</p> <p>Hanna Interpreting also completed vendorization for On Demand Interpreting. This will provide interpretation support to individuals who speak a different language inquiring about services, information etc. at the front desk.</p> <p>Northern Valley Catholic Social Services completed the training of five staff to provide Person Centered Planning to Spanish speaking families. They are ready to receive referrals from FNRC.</p>
<p>Educational/Outreach Activities</p>	<p>An outreach calendar created by the Diversity Team is utilized to track outreach events in the counties served by FNRC.</p> <p>In September, FNRC attended the Hispanic Heritage Celebration in Gridley. In October, FNRC tabled at the Dia Del Campesino event held in Hamilton City. In November, FNRC was also present at the Hmong New Year event in Oroville.</p>
<p>Statewide Updates</p>	<p>In 2022, DDS announced a new required project for all Regional Centers, the Language Access and Culturally Competency plan (LACC), designed to improve client and family experience and facilitate consistent access to information and services for multi-lingual, monolingual, and diverse cultural groups. The plan was submitted and first phase was implemented. In 2023, FNRC included a Supervisor to oversee the Cultural Specialist, Deaf and Hard of Hearing Specialist and Employment Specialist.</p>
<p>General Updates</p>	<p>Parent Café's have been introduced into the community. The first one being held in Orland in November. The second is scheduled for January 31st at the Orland Free Library. A Parent Café is scheduled in Red Bluff for February at Metteer Elementary School. The Cultural Specialist is in the process of scheduling a Parent Café in Gridley in February/March.</p> <p>The POS Disparity report for FNRC is in progress and the data is being examined to determine what areas need more support. This will be presented at the March Dialogue with the Director meeting.</p>